

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	6986524
<b>Application Number:</b>	10673105
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2566
<b>Title of Invention:</b>	Contact center resource allocation based on work bidding/auction
<b>First Named Inventor/Applicant Name:</b>	Andrew D. Flockhart
<b>Customer Number:</b>	48500
<b>Filer:</b>	Douglas W. Swartz/Debra Kesner
<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-113
<b>Receipt Date:</b>	10-FEB-2010
<b>Filing Date:</b>	26-SEP-2003
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$180
RAM confirmation Number	9496
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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1		IDS_13.pdf	334784 bc16a2a0f0d536d01e7adebebe6c af3b1	yes	4
<b>Multipart Description/PDF files in .zip description</b>					
Document Description		Start		End	
Transmittal Letter		1		3	
Information Disclosure Statement (IDS) Filed (SB/08)		4		4	

**Warnings:****Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	29958 8a6885930f036844ec4ff994f60584953861 7K2	no	2
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**Warnings:****Information:**

Total Files Size (in bytes):	364742
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.